



## INNOVATION

From day one, Chris took it upon himself to learn the inner workings of our audio visual systems and how they work at each property. Chris has no problem changing his days off or moving his schedule around to make sure he is available for big property events and anything AV related.

Chris has been involved in several large projects in 2019. Chris did an entire overhaul and upgrade to the Venue's AV system so that is more user friendly and easy to operate. Chris installed all the equipment himself. The 2nd level AV closet equipment was failing so Chris was able to piece it together to keep it operational so we would not lose TV and audio on the Casino Floor, Hotel Lobby, and Hotel Rooms. He then put together a proposal to upgrade the equipment in the AV closet which he got all the quotes and installed all the equipment himself. Chris has been pivotal with the emergence of sports betting in Iowa. He assisted PSX in getting everything we need from a network and AV standpoint to bring the experience to life. Chris implemented an AV ticketing system the property can use for all the AV inquiries and fixes. Chris was able to put a plan in place to get our new sports ticker working at Horseshoe when we were having issues with networking. He also put a plan in place to get The Book access to change the TVs in Whiskey Roadhouse without having to physically go over there. It is amazing all that Chris has accomplished in such a short time with the company and we are very lucky to have him.

**Jim Reber, Slot Performance Manager**

**CHRIS LEVINE**  
AUDIO/VISUAL SPECIALIST

